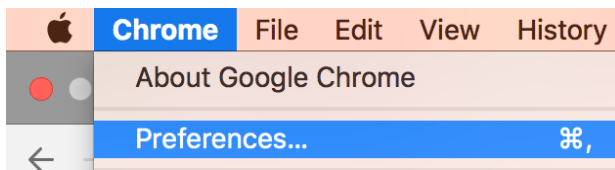


If you are having difficulty playing IBS Clinic videos in your browser, then follow these steps to resolve the issue. Follow the steps for the browser you are using (i.e., Chrome)

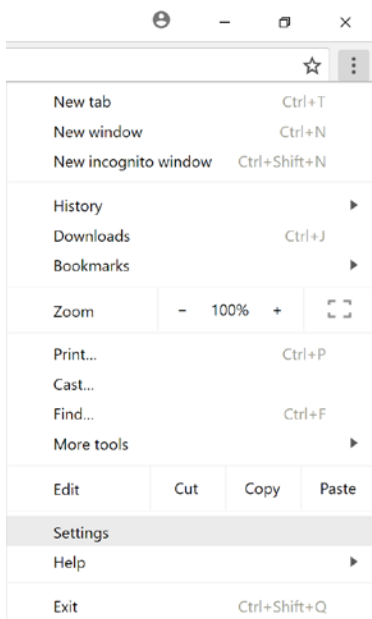
Chrome

1. Open Chrome's preferences/settings menu

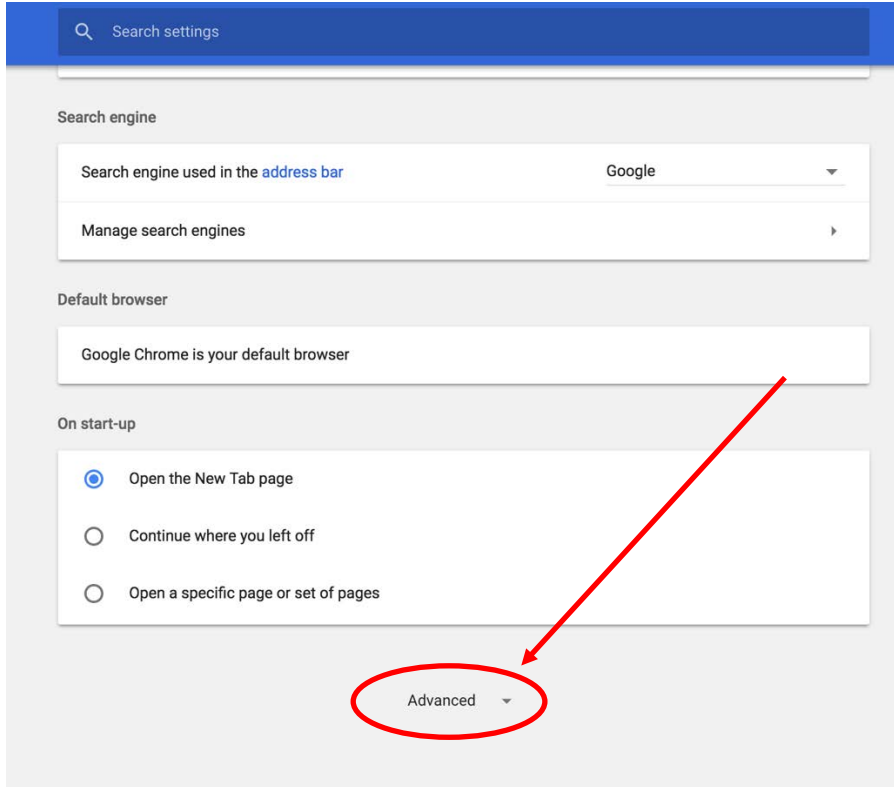
On Mac, select 'Chrome' on the menu bar, then 'Preferences'



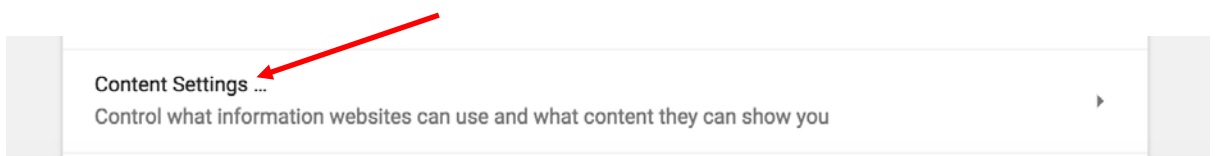
On Windows, select the menu toggle button, then 'Settings'



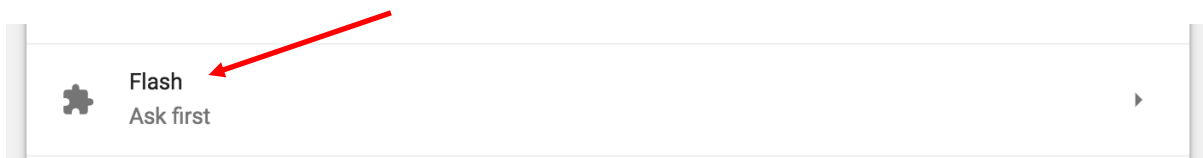
2. Scroll down Chrome's settings page and click on 'Advanced'



3. Under the 'Privacy and security' heading, click on 'Content settings ...'



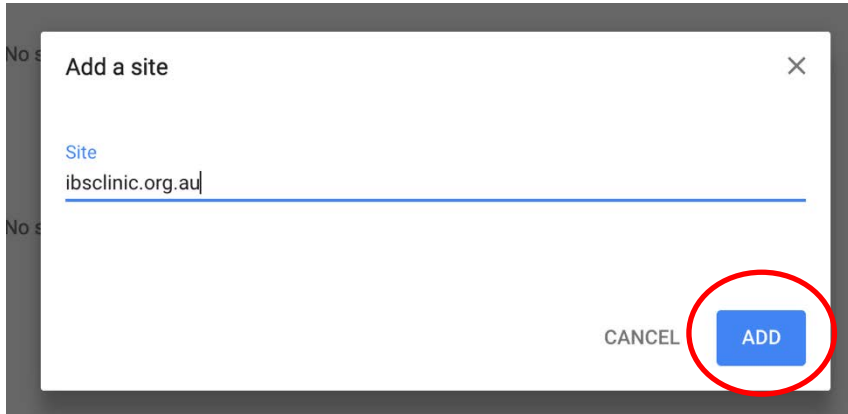
4. Scroll down and click on 'Flash'



5. Under 'allow', select 'ADD'



6. In the 'Site' textbox, enter the address 'ibsclinic.org.au' without quotation marks and click 'ADD'



The image shows a screenshot of a software dialog box titled "Add a site". The dialog box has a close button (X) in the top right corner. Inside the dialog, there is a label "Site" followed by a text input field containing the text "ibsclinic.org.au". Below the input field, there are two buttons: "CANCEL" and "ADD". The "ADD" button is highlighted with a red circle.

Done!